

The following guide describes:

- 📶 Installation Procedure.



Installation Procedure.

- 📶 This Smart Meter should only be installed by a qualified electrician.
- 📶 The supply circuit should be disconnected during the installation, and should only be energised once all wiring connections are secure and the terminal cover is installed.
- 📶 Once installed, please check that the meter has adequate signal quality. To do this, check the signal quality, (SQ), flag on the LCD screen, (shown below).



- 📶 If the flag is on, there is a high signal quality. If the flag is not shown or is flashing, there is no or low signal quality. To communicate effectively with the MeterPay system, you may need to purchase an external antenna. Please contact MeterPay sales on 0844 745 8040.
- 📶 The meter is now ready to be activated. Please submit a support ticket at <https://support.meterpay.net/> or contact 0844 745 8030. You will need to provide:
 - 📶 Meter Serial Number
 - 📶 Amount of any outstanding credit to be added to the meter, (i.e. if the previous prepayment meter had existing credit).

Contact Us

If you have any questions or require further information, please e-mail help@meterpay.net or contact MeterPay support on 0844 745 8040.